

## **Disclosure of Investor Complaints**

Data for the month ending,Oct 2023

| for the month ending, Oct 2023 |                             |                                    |          |          |                  |                                    |  |
|--------------------------------|-----------------------------|------------------------------------|----------|----------|------------------|------------------------------------|--|
| Sr<br>No.                      | Received from               | Pending at the endof last<br>month | Received | Resolved | Total<br>Pending | pending<br>complaints<br>>3 months | Average<br>resolution<br>Time^ (in days) |
| 1                              | Directly from the investors | 0                                  | 0        | 0        | 0                | 0                                  | 0  |
| 2                              | SEBI (Score)                | 0                                  | 0        | 0        | 0                | 0                                  | 8  |
| Z                              | Other Sources (if any)      | 0                                  |          | 0        | 0                | 0                                  |  |
|                                | Grand Total                 | 0                                  | 0        | 0        | 0                | 0                                  | 0  |

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of Complaints

| Sr  | Monthly disposal of Co | Carried forward from | Received | Resolved* | Pending# |
|-----|------------------------|----------------------|----------|-----------|----------|
| No. | World                  | previous month       | Received | Resolved  | r chang, |
| 1   | January, 2023          | 0                    | 1        | 1         | 0        |
| 2   | February, 2023         | 0                    | 2        | 1         | 1        |
| 3   | March, 2023            | 1                    | 1        | 1         | 1        |
| 4   | April, 2023            | 1                    | 0        | 1         | 0        |
| 5   | May, 2023              | 0                    | 0        | 0         | 0        |
| 6   | June, 2023             | 0                    | 0        | 0         | 0        |
| 7   | July, 2023             | 0                    | 1        | 0         | 1        |
| 8   | August, 2023           | 1                    | 1        | 2         | 0        |
| 9   | September,2023         | 0                    | 1        | 1         | 0        |
| 10  | October,2023           | 0                    | 0        | 0         | 0        |
| 11  | November,2023          |                      |          |           |          |
| 12  | December,2023          |                      |          |           |          |

<sup>\*</sup>Inclusive of complaints of previous month resolved in the current month#Inclusive of Complaints pending as on the last day of the month.

Trend of Annual Disposal of Complaints

| Sr<br>No. | Year        | Carried forward from previous year | Received | Resolved* | Pending# |
|-----------|-------------|------------------------------------|----------|-----------|----------|
| 1         | 2022-2023   | 0                                  | 7        | 7         | 0        |
|           | Grand Total | 0                                  | 7        | 7         | 0        |

<sup>\*</sup>Inclusive of complaints of previous month resolved in the current month#Inclusive of Complaints pending as on the last day of the month.

Registered office

Shop no-4A Gali No-1A D-Block KH No,2685/1336 Sangam vihar New delhi-110062 Contact no:- +919811-53-2346 Email Id:- sagargoel191991@gmail.com CIN No:- U74140DL2021PTC390315

CIN No:- <u>U74140DL2021PTC390315</u> Website Link:- www.moneybells.in

<sup>^</sup>The Data pertains to the period post the receipt of the registration i.e. ,June, 22, 2022.

